

# Open Awards Qualification Unit



This unit forms part of a regulated qualification. Click [here](#) to view qualifications.

## 1 Unit Details

Unit Title:	Understanding the Role and Responsibilities of the Maternity Support Worker
Unit Reference Number:	Y/618/4679
Level:	3
Credit Value:	2
Minimum GLH:	15

## 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand own role and responsibilities	1.1 Discuss how legislation and standards govern the role of the maternity support worker
	1.2 Describe situations when it may be necessary to seek guidance, support or escalation from a senior midwife or other decision-maker
	1.3 Explain the action to take when additional support is required
	1.4 Explain the importance of working within limits of own competence and level of accountability within team
	1.5 Identify when to report to the midwife any changes that might affect the women's/baby's wellbeing
2. Understand own employers policies and procedures	2.1 Outline own organisations clinical risk policy and explain own role in implementing this
	2.2 Explain how to ensure complaints/concerns/compliments from patients or relatives are referred to the Midwife at the earliest opportunity

2.3 Explain how to ensure compliance with own organisations standard operation procedures and clinical guidelines

---

2.4 Explain how the results of monitoring and feedback inform continuous quality improvement