

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

| | |
|------------------------|---|
| Unit Title: | Team Leadership in Supply Chain Logistics |
| Unit Reference Number: | J/618/2507 |
| Level: | 3 |
| Credit Value: | 3 |
| Minimum GLH: | 22 |

2 Learning Outcomes and Criteria

| Learning Outcome (The Learner will): | Assessment Criterion (The Learner can): |
|---|---|
| 1 Understand the concept of leadership | 1.1 Explain what is meant by the term leadership |
| | 1.2 Identify the characteristics of successful leaders |
| | 1.3 Discuss what is expected from a team leader in order to maintain professional working relationships |
| 2 Understand how leadership styles can effect or affect? a team | 2.1 Compare 2 different leadership styles identifying own preferred style |
| | 2.2 Explain the principles of effective communication when leading a team |
| | 2.3 Explain methods for motivating, supporting and encouraging team members to achieve team objectives |
| | 2.4 Explain the importance of creating an environment of trust and mutual respect within a team |
| | 2.5 Explain the importance of understanding difficult situations, conflicts and disagreements within a team, and techniques for resolving these |
| | 2.6 Explain the benefits of encouraging creativity and innovation related to a team |
| 3 Understand how to work as a Team Leader in the Supply Chain Logistics | 3.1 Explain how to communicate the purpose and objectives of a team to all members |

| | | |
|--------|-----|---|
| Sector | 3.2 | Discuss how to plan the achievement of the objectives related to team members |
| | 3.3 | Explain how to set individual work objectives to each team member |
| | 3.4 | Explain how to encourage team members to achieve their objectives |
| | 3.5 | Explain how to monitor the activities and progress of the team |
| | 3.6 | Explain how to record work according to company policy and procedure |
| | 3.7 | Discuss how to manage change |

Outcome 3 - Indicative Content

AC 3.6 Learners should consider the following when considering the relevant company policies and procedures:

- a) Roles, responsibilities, information and management structure
- b) Equality and diversity and inclusion
- c) Annual Performance reviews