

# Qualification Unit

This unit forms part of a regulated qualification.

**Unit Title:** Dealing with Problems

**Unit Reference Number:** M/618/1237

**Level:** Entry Level Two (2)

**Credit Value:** Two (2)

**Minimum Guided Learning Hours:** 20

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be aware of problems when they arise	1.1 Identify a problem they are or have experienced
	1.2 Identify how the problem affects them
2. Know who to ask for help when a problem arises	2.1 Identify a person who can help solve a given problem
	2.2 Outline how to approach the person
3. Be able to take part in solving a problem	3.1 Take part in solving a problem
	3.2 Participate in providing a solution to the problem