

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Using Video Communication
Unit Reference Number:	D/618/0696
Level:	Entry 2
Credit Value:	2
Minimum GLH:	20

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to initiate a video or audio communications on a digital device	1.1 Select a contact from the contacts lists
	1.2 Start an audio call
	1.3 Start a video call
2. Participate in a video or audio call	2.1 Open a video/audio conversation using facial expressions, vocalisations, signs/gestures, speech or assistive technology to communicate
	2.2 Close a video/audio conversation using facial expressions, vocalisations, signs/gestures, speech or assistive technology to communicate
3. Be able to terminate a video/audio communication on a digital device	3.1 End a video/audio call
3. Be able to manage a contacts list	3.1 Add contacts to a list or instruct someone to do this
	3.2 Delete contacts from a list or instruct someone to do this