

# Qualification Unit

This unit forms part of a regulated qualification.

**Unit Title:** Developing Communication Skills

**Unit Reference Number:** D/616/1601

**Level:** Entry Level One (1)

**Credit Value:** Three (3)

**Minimum Guided Learning Hours:** 30

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to listen and respond to other people	1.1 Show understanding in their response to what they have heard
2. Be able to speak (or use other means) to communicate with other people	2.1 Use words, signs, phrases, objects or symbols to communicate
3. Be able to engage in discussion with other people	3.1 Share ideas or preferences with others