

Open Awards Qualification Unit



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1 Unit Details

Unit Title:	Housekeeping in Hospitality
Unit Reference Number:	F/615/9789
Level:	Level 2
Credit Value:	3
Minimum GLH:	24

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand the range of establishments providing accommodation	1.1 Describe different types of establishments providing accommodation
2. Understand the importance of cleaning	2.1 Describe reasons for cleaning
	2.2 Compare the difference between cleaning and tidying
3. Know about cleaning methods, chemicals and materials	3.1 For a minimum of 3 types of cleaning, describe: a) Equipment required b) Chemicals required c) Materials required
	3.2 Describe the reasons for the difference in frequency of cleaning
4. Understand that accommodation (use of floor) will determine floor covering	4.1 Assess suitable floor coverings for different establishments
5. Understand the reasons for the selection and control of linen	5.1 Explain the reasons why the selection and control of linen is important to establishments