

Open Awards Qualification Unit



This unit forms part of a regulated qualification. Click [here](#) to view qualifications.

1 Unit Details

Unit Title:	Using Mobile IT Devices
Unit Reference Number:	Y/615/9846
Level:	Level 2
Credit Value:	3
Minimum GLH:	20

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Set up and customise a mobile device to meet needs	1.1 Compare a minimum of 2 different mobile devices
	1.2 For a chosen device, assess a minimum of 5 different features
	1.2 Describe different methods that can be used to access mobile networks
	1.3 Prepare, set up and configure a mobile device for use
	1.4 Select, use and customise interface features and settings to meet needs
	1.5 Describe any specific health and safety issues associated with the use of mobile devices
2. Select and use applications and files on a mobile device	1.6 Apply guidelines and procedures for the use of mobile devices
	2.1 Select and use applications and files on the mobile device for an appropriate purpose
	2.2 Define file formats appropriate for mobile devices
	2.3 Use software or tools to prepare or convert files to an appropriate format for mobile devices
	2.4 Input data accurately into a mobile device

	2.5 Organise, store and retrieve data efficiently on a mobile device
3 Use tools and techniques to transfer data to and from mobile devices	3.1 Describe a minimum of 2 different types of secure connection methods that can be used between devices
	3.2 Describe software requirements and techniques to connect and synchronise devices
	3.3 Transfer information to and from mobile devices using secure connections
	3.4 Synchronise mobile device data with source data
	3.5 Recognise copyright and other constraints on the use and transfer of information
	3.6 Explain why it is important to stay safe, keep information secure and to respect others when using mobile devices
	3.7 Keep information secure when using a mobile device
4 Optimise the performance of mobile devices	4.1 Describe the factors that can affect performance of the mobile device and suggest how to make improvements
	4.2 Use appropriate techniques to optimise the performance of the mobile device
	4.3 Describe a minimum of 2 common problems that may occur with mobile devices and explain what causes them
	4.4 Use an appropriate fault-finding procedure to identify and solve problems with the mobile service
	4.5 Describe when to try to solve a problem and where to get expert advice