

Open Awards Qualification Unit



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1 Unit Details

Unit Title:	Working in the Horticulture Industry
QAC Code:	J/615/9745
Level:	Level 3
Credit Value:	3
Minimum GLH:	21

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know duties, procedures and requirements relevant to working in horticulture	1.1 Describe how own duties contribute to the wider work of the organisation
	1.2 Assess the possible effective of both positive and negative personal conduct when working in a horticulture organisation
	1.3 Assess the reasons for specific procedures in own work role
	1.4 Describe the importance of good communication when working in a horticulture organisation
	1.5 Outline produces for dealing with complaints
2. Be able to use equipment when working in a horticulture organisation	2.1 Explain why common items of equipment are used
	2.2 Use equipment to carry out tasks
	2.3 Explain how equipment should be stored
	2.4 Assess possible consequences of failing to store equipment correctly
3. Know health and safety procedures for working in a horticulture organisation	3.1 Explain the importance of established fire procedures

	3.2	Explain the importance of established accident procedures
	3.3	Evaluate a risk assessment in the workplace
	3.4	Demonstrate following health and safety procedures to minimise risk
4. Be able to communicate with others when working in horticulture	4.1	Explain why clear communication is important
	4.2	Describe how supervisors and colleagues should be approached about different matters
	4.3	Explain the importance of good working relationships
	4.4	Explain how to maintain good working relationships
	4.5	Assess different strategies for handling complaints