

Qualification Unit

This unit forms part of a regulated qualification.

Unit Title: Professional Conduct in a Salon

Unit Reference Number: J/615/8448

Level: Level One (1)

Credit Value: Two (2)

Minimum Guided Learning Hours: 16

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to communicate in a salon environment	1.1 Communicate professionally in a salon environment to meet the needs of different people
	1.2 Identify the effects of positive and negative attitudes and behaviours
	1.3 Outline <ul style="list-style-type: none"> a) Appropriate subjects for discussion with clients b) Inappropriate subjects for discussion with clients
2. Be able to present a professional image and maintain personal hygiene in a salon	2.1 Outline a minimum of 3 ways to promote a professional image in a salon
	2.2 Maintain personal hygiene
	2.3 Present a professional image in line with salon policy