

## Qualification Unit

This unit forms part of a regulated qualification.

**Unit Title:** Professional Conduct in a Salon

**Unit Reference Number:** J/615/8448

**Level:** Level One (1)

**Credit Value:** Two (2)

**Minimum Guided Learning Hours:** 16

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to communicate in a salon environment	1.1 Communicate professionally in a salon environment to meet the needs of different people
	1.2 Identify the effects of positive and negative attitudes and behaviours
	1.3 Outline <ul style="list-style-type: none"> <li>a) Appropriate subjects for discussion with clients</li> <li>b) Inappropriate subjects for discussion with clients</li> </ul>
2. Be able to present a professional image and maintain personal hygiene in a salon	2.1 Outline a minimum of 3 ways to promote a professional image in a salon
	2.2 Maintain personal hygiene
	2.3 Present a professional image in line with salon policy