

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Introduction to Motor Vehicle Maintenance and Repair
Unit Reference Number:	M/615/9352
Level:	Level 1
Credit Value:	3
Minimum GLH:	27

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know duties, procedures and requirements relevant to working in a garage	1.1 Describe own duties
	1.2 Outline workplace requirements about: <ul style="list-style-type: none"> a) Personal presentation b) Timekeeping and attendance c) Conduct towards others
	1.3 Identify the main procedures related to own work role
	1.4 Give examples of the possible consequences of not following procedures
2. Know about equipment used when working in a garage	2.1 Name items of equipment used
	2.2 State the purpose of equipment
	2.3 Use equipment to carry out tasks
	2.4 Describe how to care for and store equipment
3. Know health and safety procedures for working in a garage	3.1 Outline fire procedures
	3.2 Outline accident procedures
	3.3 Follow health and safety procedures

4. Be able to communicate with others when working in a garage	4.1	Indicate when and how to approach supervisors and colleagues
	4.2	Outline how to maintain good working relationships
	4.3	Give examples of how to respond to complaints