Changing lives through learning

Qualification Unit

This unit forms part of a regulated qualification.

Unit Title: The Principles of Care, Organisational Policies and the Role of the Care Worker

Unit Reference Number: M/615/8671

Level: One (1)

Credit Value: Four (4)

Minimum Guided Learning Hours: 32

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know about the values that underpin the role of the Care Worker	1.1 Identify values which are important to the individual
	1.2 Identify values which are important to an organisation related to them
	1.3 Give an example of promoting one of the identified values
	1.4 Give examples of equality, diversity and rights issues in the care organisation related to an individual
	1.5 State how the role of the Care Worker fits within the organisational structure and its aims and values
2. Understand the responsibilities and boundaries of the Care Worker role	2.1 List responsibilities and boundaries of the Care Worker role
	2.2 List the boundaries of the Care Worker's relationship with the individual
	2.3 Identify concerns related to staff and individual behaviour that can take place
	2.4 State the procedure(s) for reporting the identified concerns
	2.5 Identify examples of abuse
	2.6 State the procedure(s) for reporting abuse

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3.	Know about the importance of effective communication in the Care Worker role	3.1	List different methods of communication
		3.2	List skills which contribute to effective communication
		3.3	Communicate with individuals appropriately
4.	Know about the need for confidentiality in the role of a Care Worker	4.1	State why it is important to maintain confidentiality in the role of a Care Worker
		4.2	Identify ways in which confidentiality is maintained
		4.3	State the importance of checking people's identity before: a) Disclosing information relating to individuals b) Allowing visitors on premises
5.	Know about organisational policies and procedures	5.1	State how to access up to date copies of all relevant organisational policies and procedures
		5.2	State why it is important for Care Workers to follow organisational policies and procedures
		5.3	Identify different policies and procedures in own organisation
		5.4	Identify the organisational systems in place to support the Care Worker in own role
6.	Know about the role of the Care Worker in the support and supervisory process	6.1	Identify the purpose of staff supervision
		6.2	State why it is important to support: a) Families b) Carers c) Significant others in the lives of individuals

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