

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Communication Skills for Group and Teamwork
Unit Reference Number:	K/615/7082
Level:	Level 1
Credit Value:	3
Minimum GLH:	27

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know about the roles associated with working within a group	1.1 Identify different roles for group members when completing specific group tasks
2. Be able to communicate with others in a group situation	2.1 Communicate appropriately to others in a range of structured situations
	2.2 Select information being communicated orally
	2.3 Respond appropriately
	2.4 Show that the information has been understood
	2.5 Allow others to express their view/responses without interrupting
3. Know how to co-operate with others when working in a group situation	2.6 Discuss why it is important to allow others the opportunity to speak
	3.1 Identify situations when co-operation is necessary to achieve a group task
	3.2 Identify the appropriate response to praise and constructive criticism from group members in different structured contexts
	3.3 Identify their relationship with those in authority in different structured contexts