

# Open Awards Qualification Unit



This unit forms part of a regulated qualification.

## 1 Unit Details

Unit Title:	Behaviour in Conflict
Unit Reference Number:	K/615/7079
Level:	Level 1
Credit Value:	3
Minimum GLH:	27

## 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know the kinds of behaviours that can hinder a trusting and supportive atmosphere	1.1 Identify kinds of behaviour that would hinder the ability to trust and be supported
2. Know how being labelled may impact behaviour	2.1 Identify examples of labelling
	2.2 Identify how a label might impact on behaviour
3. Know about habitual behaviours	3.1 Identify a habitual behaviour
	3.2 Identify the words and actions associated with those behaviours
	3.3 Identify the costs and gains for a habitual behaviour
4. Know how past events may influence the development of habitual behaviours	4.1 Identify past events which may lead to the development of a behaviour
	4.2 Identify thoughts and feelings that may be associated with that past event
5. Know about core beliefs	5.1 Identify the concept of a core belief
	5.2 Outline the relationship between a core belief and a behaviour
6. Know the concept of choice over habitual behaviours	6.1 Identify a situation where habitual behaviour would be likely to be used

6.2 Outline a strategy for making a more positive choice