

Open Awards Qualification Unit



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1 Unit Details

Unit Title:	The Principles of Listening to Children
Unit Reference Number:	H/615/9204
Level:	Level 2
Credit Value:	3
Minimum GLH:	24

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know how to actively listen to children	1.1 Explain the principles of active listening
	1.2 Demonstrate reflecting back: a) Content b) Gist c) Feelings when listening to a child
2. Understand what is meant by the 'intention of listening'	2.1 Explain the value and benefits of listening to children
	2.2 Explain the value of listening with empathy and without expectation of a specific outcome
	2.3 Explain the possible negative effects of having a pre-set agenda when listening to children
3. Understand the importance of feelings and needs	3.1 Describe the positive effects of acknowledging children's feelings and needs
	3.2 Describe the possible negative effects of ignoring children's feelings and needs
4. Be able to ask child friendly questions	4.1 Explain the difference between open and closed questions
	4.2 Demonstrate the use of open questions
	4.3 Explain how 'door openers' can encourage communication