

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Accessing Support Services
QAC Code:	D/615/6902
Level:	Entry 3
Credit Value:	3
Minimum GLH:	30

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know what the support service is for	1.1 Identify a support service
	1.2 Give a simple outline of the functions of the service
2. Know how to find the service	2.1 Find an example of the service in the locality
3. Be able to use the service	3.1 Follow steps to access the service
	3.2 State a requirement of accessing the service
4. Know when the service is needed	4.1 List two circumstances when they might need the service
	4.2 State an expected outcome of accessing the service