

# Open Awards Qualification Unit



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## 1 Unit Details

Unit Title:	Accessing Commercial Services
Unit Reference Number:	R/615/6797
Level:	Entry 2
Credit Value:	3
Minimum GLH:	30

## 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know what a commercial service is for	1.1 Identify a commercial service
	1.2 Give a function of the service
2. Know how to access the service	2.1 Find information on the availability of the service
3. Be able to use the service	3.1 Follow straightforward instructions for accessing the service
4. Know when the service is needed	4.1 List two circumstances when they may need the service
	4.2 State an expected outcome of accessing the service