Changing lives through learning

Qualification Unit

This unit forms part of a regulated qualification.

Unit Title: Understanding Cultural Differences in the Workplace

Unit Reference Number: D/615/7015

Level: One (1)

Credit Value: Three (3)

Minimum Guided Learning Hours: 27

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand what is meant by the term multi-cultural	1.1 Outline what is meant by the term multi-cultural
	1.2 Provide statistical evidence of the number of people from other cultures and ethnicities living in the UK today
2. Recognise the benefits of living and working in a multi-cultural society	2.1 Give examples of how a multi-cultural society extends to the workplace
	2.2 Outline the benefit of living and working in multicultural society and give examples of some of the challenges it poses
3. Understand cultural differences and practices in the workplace	3.1 Define the term 'cultural differences'
	3.2 Identify potential cultural differences within a workplace
	3.3 Describe race and cultural differences in own workplace
	3.4 Describe occasions in the workplace when cultural differences have enhanced working practices
	3.5 Contribute to a discussion about the value and challenges of people of different races and culture working together
	3.6 Identify a possible consequence of not tolerating race and cultural difference in the workplace

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	3.7	Identify ways that the workplace seeks to promote multi-cultural attitudes
4. Understand rights and responsibilities in a diverse workforce	4.1	Identify the difference between rights and responsibilities
	4.2	Give examples of rights that all people can expect in a diverse workplace
	4.3	Identify what is meant by a person's responsibilities in a diverse workplace
	4.4	Define the words: a) Discrimination b) Unlawful c) Entitlements d) Statutory

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