

Qualification Unit

This unit forms part of a regulated qualification.

Unit Title: Serving Food and Drink

Unit Reference Number: T/615/6520

Level: Entry Level Three (3)

Credit Value: Two (2)

Minimum Guided Learning Hours: 20

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to serve food and drink to customers	1.1 List the stages in serving the customer food and drink hands before food preparation
	1.2 Serve food and drink to customers, politely, safely and hygienically
2. Be able to work as part of a food and drink service team	2.1 State how to work well as part of a food and drink service team
	2.2 Work with others to serve food and drink
	2.3 Assist in the preparation/assembly of food and drink
	2.4 Assist in the safe and hygienic preparation, maintenance and cleaning of service areas