

Qualification Unit

This unit forms part of a regulated qualification.

Unit Title: Introduction to Hair and Beauty

Unit Reference Number: D/615/6513

Level: Entry Level Three (3)

Credit Value: Three (3)

Minimum Guided Learning Hours: 30

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know duties, procedures and requirements relevant to own role in a salon	1.1 Identify own duties
	1.2 State workplace requirements about: a) Personal presentation b) Timekeeping and attendance c) Conduct towards others
	1.3 State why it is important to follow workplace procedures
2. Know about equipment used when working in a salon	2.1 Name common items of equipment
	2.2 Use equipment to carry out tasks
	2.3 Give examples of how to care for and store equipment
3. Know health and safety procedures for working in a salon	3.1 State fire procedures
	3.2 State accident procedures
	3.3 Follow health and safety procedures
4. Be able to communicate with others when working in a salon	4.1 Give examples of the types of information which should be passed on to: a) A supervisor b) Colleagues
	4.2 State how to respond to a complaint