

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Using Listening and Responding Skills
QAC Code:	Y/615/6381
Level:	Entry 3
Credit Value:	1
Minimum GLH:	10

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to obtain information from others	1.1 Demonstrate the ability to follow a verbal explanation in different contexts
	1.2 Demonstrate the ability to listen for a narrative in different contexts
	1.3 Identify new and relevant information from discussions and explanations
	1.4 Use verbal and non-verbal communication in order to confirm understanding
2. Know how to use information gained from others	2.1 Follow a straightforward set of instructions and directions by listening
	2.2 Respond to questions