

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Developing Assertiveness
Unit Reference Number:	F/615/5662
Level:	Entry 1
Credit Value:	2
Minimum GLH:	20

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Recognise key implications and benefits of assertiveness	1.1 State a situation in which assertiveness can be used to achieve a desired outcome
2. Understand ways of being assertive in a given situation	2.1 State a situation in which they may need to be assertive
	2.2 State a way to address the situation