

Qualification Unit

This unit forms part of a regulated qualification.

Unit Title: Dealing with Problems

Unit Reference Number: J/615/5596

Level: Entry Level One (1)

Credit Value: Two (2)

Minimum Guided Learning Hours: 20

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be aware of problems when they arise	1.1 State a problem they are or have experienced
	1.2 State how the problem affects them
2. Know who to ask for help when a problem arises	2.1 Identify a person who can help solve a given problem
3. Be able to take part in solving a problem	3.1 Take part in solving a problem
	3.2 Participate in providing a solution to the problem