

Open Awards Qualification Unit



Form OAQU

This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Teamwork and Communication Skills in the Recycling Industry
QAC Code:	A/615/1125
Level:	Level 1
Credit Value:	3
Minimum GLH:	27

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to work effectively in a team within the recycling industry	1.1 Identify activities within the recycling industry requiring individual and collective action
	1.2 Describe own role in terms of the purpose of the team
	1.4 Carry out the tasks identified for own role within the activity
	1.5 Review the tasks and state: <ul style="list-style-type: none"> a. What was successful b. What was not successful
2. Understand the need to communicate effectively with others in the workplace	2.1 Identify reasons for communication effectively with others in the workplace
	2.2 Identify implications of poor communication with colleagues
3. Know how to communicate with others about tasks in the workplace	3.1 Describe how others are kept informed of progress on tasks
	3.2 Identify features of constructive feedback
	3.3 Demonstrate an appropriate way of responding to feedback
4. Know how to deal with conflict	4.1 Give examples of how communication can be used to help resolve conflict in an organisation