

Qualification Unit

This unit forms part of a regulated qualification.

Unit Title: Using a mobile phone

Unit Reference Number: A/508/4614

Level: Entry Level Three

Credit Value: One (1)

Minimum Guided Learning Hours: 8

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to use a mobile phone to make calls and send text messages	1.1 Demonstrate making a phone call to a chosen contact
	1.2 Demonstrate sending a text message to a chosen contact
	1.3 Demonstrate answering a call to a mobile phone
	1.4 Demonstrate receiving and reading a text message to a mobile phone
	1.5 Identify different call tones and their meanings including: <ul style="list-style-type: none"> a) Number engaged b) No signal c) Voicemail/Answer machine
2. Know how to keep yourself safe when using a mobile phone	2.1 Show where to store your mobile phone on your person to keep safe
	2.2 Give a minimum of 3 examples of how to keep yourself safe when using a mobile phone
3. Know what to do in an emergency when there is no phone/signal/battery	3.1 Give an example of what to do in an emergency if there is no mobile phone/signal/battery