

Open Awards

Qualification Unit



Form OAQU

This unit forms part of a regulated qualification. Click [here](#) to view qualifications.

1 Unit Details

Unit Title:	Problem Solving Skills when Using Public Transport
QAC Code:	D/508/4492
Level:	Entry Level 2
Credit Value:	3
Minimum GLH:	27

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know how to recognise a problem when using public transport	1.1 Identify a problem they have encountered or may encounter when using public transport
	1.2 Give a brief description of this problem
2. Understand what to do to overcome problems when using public transport	2.1 Identify a possible solution to the problem
	2.2 List the steps that need to be taken to solve the problem
3. Know who to ask for help from if there is a problem	3.1 Identify sources of support for overcoming problems when travelling using public transport
	3.2 Give an example of who is not appropriate to ask for help from
4. Know how to prepare yourself for 'what if' scenarios	4.1 Give an example of something you can do to prepare yourself for any 'what if' scenarios*