

Open Awards Qualification Unit



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1 Unit Details

Unit Title:	Support the Protection of Children and Vulnerable People from Gambling Related Harm
Unit Reference Number:	J/507/6757
Level:	Level 2
Credit Value:	4
Minimum GLH:	30

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to support the protection of children and vulnerable people from gambling related harm in accordance with the relevant Codes of Practice, legislative requirements and the organisations policies and procedures	1.1 Communicate with appropriate personnel on incidents or situations that may breach Codes of Practice, legislation and the organisation's policies
	1.2 Follow procedures for self-exclusion requests
	1.3 Provide accurate and sufficient customer information to ensure their gambling is in accordance with Code of Practice
	1.4 Respond appropriately to requests for information about responsible gambling
	1.5 Provide information on available support services
	1.6 Maintain signage and information related to responsible gambling
2. Know how to support the protection of children and vulnerable people from gambling related harm in accordance with the relevant Codes of Practice, legislative requirements and the organisations policies and procedures	2.1 State the Codes of Practice and legislative requirements related to responsible gambling
	2.2 State who needs to be informed about incidents or situations concerning breaches of Codes of Practice, legislation and the organisation's policies
	2.3 State the importance of responding promptly and effectively to self-exclusion requests

2.4	Outline content of the responsible gambling leaflets available to customers
2.5	State how to access information about responsible gambling