

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Developing Group and Teamwork Communication Skills
Unit Reference Number:	K/506/5007
Level:	Level 1
Credit Value:	3
Minimum GLH:	27

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand the roles and responsibilities associated with working in a group	1.1 Identify different roles for group members when completing specific group tasks
2. Be able to interact successfully with group members and staff in a range of contexts	2.1 Communicate appropriately to others in a range of structured situations
3. Be able to demonstrate listening and conversational skills for social interaction	3.1 Select information being communicated orally and respond appropriately, showing that the information has been understood
4. Be aware of others' rights to communicate within a group situation	4.1 Allow others to express their view/responses without interrupting on a number of occasions in different group situations
	4.2 Discuss why this is important
5. Be able to recognise the importance of co-operation when working in group situations	5.1 Identify a number of situations when co-operation is necessary to achieve a group task
6. Be able to accept and respond to praise and criticism in a variety of context	6.1 Identify the appropriate response to praise and constructive criticism from group members in different structured contexts
7. Be aware of the role of those in authority and their relationship with them	7.1 Identify their relationship with those in authority