

Qualification Unit

This unit forms part of a regulated qualification.

Unit Title: Problem Solving Skills for Work

Unit Reference Number: T/506/3048

Level: Entry Level Three (3)

Credit Value: Two (2)

Minimum Guided Learning Hours: 20

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know how to recognise a problem in the place of work	1.1 Identify a problem they have encountered or may encounter in the place of work
	1.2 Give an outline of the problem
2. Be able to identify a solution to the problem	2.1 Identify a possible solution to the problem
	2.2 List the steps that need to be taken to solve the problem
	2.3 Identify sources of support to help solve the problem