

# Open Awards Qualification Unit



This unit forms part of a regulated qualification.

## 1 Unit Details

Unit Title:	Listening and Responding
Unit Reference Number:	J/506/4379
Level:	Entry 1
Credit Value:	3
Minimum GLH:	30

## 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to follow instructions	1.1 Follow simple single-step instructions, in a familiar context
2. Be able to respond to requests for personal information	2.1 Provide personal details when requested
	2.2 Identify situations when it would be appropriate to refuse requests for personal details
3. Be able to respond to simple questions	3.1 Make appropriate responses to simple questions
4. Be able to express feelings and opinions	4.1 Use language to express positive and negative feelings and opinions
	4.2 Use body language to show feelings and opinions