

Open Awards Qualification Unit



Form OAQU

This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Introduction to Retail Skills
QAC Code:	A/506/2922
Level:	Entry 2
Credit Value:	3
Minimum GLH:	30

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know the purpose and range of retail businesses	1.1 Identify the features of a retail business
	1.2 Identify a range of different retail businesses
	1.3 State the main resources that a retail business requires
2. Know how to make a sale	2.1 Serve a customer
	2.2 Participate in a sales transaction
3. Know how to work safely	3.1 Identify fire procedures in the workplace
	3.2 Identify procedures for manual lifting and handling of goods
	3.3 Demonstrate safe working practices