

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Awareness of Communication in Adult Social Care
Unit Reference Number:	K/506/3175
Level:	Level 1
Credit Value:	2
Minimum GLH:	15

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know the communication skills needed in adult social care	1.1 Identify the range of communication skills needed in adult social care
2. Know how adult social care workers can meet the communication and language needs of individuals	2.1 Identify barriers to effective communication
	2.2 List ways of overcoming barriers to effective communication
3. Know the importance of record keeping in adult social care settings	3.1 List the different purposes for which record keeping might be used
	3.2 Give examples of different types of record keeping used in adult social care settings
	3.3 Outline the skills needed to maintain clear, accurate and up to date records