Open Awards

Quality Endorsed Unit

1 Unit Details

Unit Title:	Working to Support Women and Children
Unit Code:	HH2/2/ME/001
Level:	Level 2
Credit Value:	3

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Identify, describe and apply verbal and non-verbal communication skills.	1.1 Demonstrate a basic knowledge of effective communication.
	1.2 List blocks to effective communication.
	1.3 Describe basic verbal and non-verbal listening skills.
	1.4 Use basic listening skills, positive body language and questioning skills in given situations.
2. Plan safety procedures, escape routes and support packages for women and children.	2.1 Explain and describe safety procedures and crisis planning.
	2.2 Plan and use safety procedures and crisis planning in given situations.
3. Identify and access local services that women and children when fleeting abuse.	3.1 Recognise local services available for women and children experiencing abuse.
4. Identify and describe various types of accommodation, understand accommodation issues and use methods to overcome these issues to access accommodation.	4.1 Describe different types of accommodation available. (short and long term).
	4.2 Outline ways to access accommodation.
	4.3 Provide a sensitive response to women seeking accommodation.
	4.4 Compile support letters for women seeking accommodation.

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