

Open Awards

Quality Endorsed Unit



1 Unit Details

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| Unit Title: | Working to Support Women and Children |
| Unit Code: | HH2/2/ME/001 |
| Level: | Level 2 |
| Credit Value: | 3 |

2 Learning Outcomes and Criteria

| Learning Outcome (The Learner will): | Assessment Criterion (The Learner can): |
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| 1. Identify, describe and apply verbal and non-verbal communication skills. | 1.1 Demonstrate a basic knowledge of effective communication. |
| | 1.2 List blocks to effective communication. |
| | 1.3 Describe basic verbal and non-verbal listening skills. |
| | 1.4 Use basic listening skills, positive body language and questioning skills in given situations. |
| 2. Plan safety procedures, escape routes and support packages for women and children. | 2.1 Explain and describe safety procedures and crisis planning. |
| | 2.2 Plan and use safety procedures and crisis planning in given situations. |
| 3. Identify and access local services that women and children when fleeing abuse. | 3.1 Recognise local services available for women and children experiencing abuse. |
| 4. Identify and describe various types of accommodation, understand accommodation issues and use methods to overcome these issues to access accommodation. | 4.1 Describe different types of accommodation available. (short and long term). |
| | 4.2 Outline ways to access accommodation. |
| | 4.3 Provide a sensitive response to women seeking accommodation. |
| | 4.4 Compile support letters for women seeking accommodation. |