Purpose Statement

Open Awards Level 2 Certificate in Logistics and Warehousing Operations in the Pharmaceuticals Sector (RQF)

The primary purpose of this qualification is to confirm occupational competence in logistics and warehousing activities within the pharmaceuticals sector. It is designed to develop and assess the knowledge, practical skills and professional behaviours needed to work safely, accurately and effectively when handling medicines, pharmaceutical products and associated supplies.

The qualification combines a common foundation in safe working and professional practice with role-specific units that reflect different logistics and warehousing responsibilities. Assessment requires you to demonstrate consistent occupational competence through authentic workplace activities, ensuring that achievement reflects the work you can safely and effectively undertake in practice.

Who is it for?

The qualification is intended for learners aged 16 and over who work in pharmaceutical logistics and warehousing environments and want to develop or demonstrate their occupational competence.

It is suitable for learners undertaking activities such as receiving and storing stock, picking and dispatching orders, transporting pharmaceutical products, managing ward stock or supporting procurement and homecare logistics.

What does this qualification cover?

The qualification consists of 20 credits, including:

- Four mandatory units (9 credits) covering health and safety, teamwork, communication and information handling, and professional practice.
- Optional units (minimum 11 credits) selected to reflect your occupational role and workplace activities.

The qualification has been developed with reference to the ST0259 Supply Chain Warehouse Operative apprenticeship standard, contextualised for pharmaceutical environments.

It does not cover pharmacy support staff education and training regulated by the General Pharmaceutical Council (GPhC) or authorise you to undertake dispensing or clinical activities.

What are the entry requirements?

There are no formal prior qualification requirements.

You must have access to a suitable workplace where you can develop and demonstrate the practical skills required by the qualification. You must also have appropriate workplace supervision and opportunities to undertake the activities covered by your selected units.

Eastern Education Group will assess your role, workplace opportunities and support needs before enrolment.

What are the assessment methods?

You will complete a portfolio of evidence demonstrating your knowledge, skills and occupational competence.

Assessment is primarily workplace-based and includes direct observation of your practical performance, supported by other evidence such as workplace records, professional discussions, questioning and assignments.

You must complete a minimum of three direct assessor observations and demonstrate consistent competence over time.

The qualification is graded Pass/Fail. Assessment is carried out by Eastern Education Group and externally quality assured by Open Awards.

What are the progression opportunities?

Successful completion may support:

- employment or increased responsibility in pharmaceutical logistics and warehousing
- further occupational training in logistics, warehousing and supply chain operations
- progression to higher-level logistics or supply chain qualifications
- continued professional development or further apprenticeship learning.

The qualification may complement the ST0259 apprenticeship but is not required to complete it.

Who supports this qualification?

The qualification has been developed by Open Awards in partnership with Eastern Education Group, drawing on specialist occupational expertise and identified employer workforce development needs.

Delivery is currently restricted to Eastern Education Group.