

# Open Awards Qualification Unit



## Form OAQU

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### 1 Unit Details

Unit Title:	Shampoo and Condition the Hair and Scalp
QAC Code:	R/505/1859
Level:	Level 2
Credit Value:	3
Minimum GLH:	24

### 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to prepare to shampoo and condition the hair and scalp	1.1 Prepare for shampoo and conditioning services
	1.2 Identify the condition of the hair and scalp using suitable consultation techniques
	1.3 Describe hair and scalp conditions and their causes
	1.4 Describe the salon's requirements for client preparation, preparing themselves and the work area
	1.5 Describe the different consultation techniques used
	1.6 Describe different ranges of shampooing and conditioning products and equipment
	1.7 Explain the importance of following manufacturers' instructions
2. Be able to shampoo and condition the hair and scalp	2.1 Communicate and behave in a professional manner
	2.2 Select and use products, tools and equipment suitable for the client's hair and scalp condition

2.3	Use and adapt massage techniques to meet the needs of the client
2.4	Adapt the water temperature and flow to suit the needs of the client's hair, scalp and comfort, leaving hair clean and free of products
2.5	Disentangle hair without causing damage to hair or scalp
2.6	Follow safe and hygienic working practices
2.7	Provide suitable aftercare advice
2.8	Describe when and how to use products and equipment to treat different hair and scalp conditions
2.9	Explain how the pH value of shampoo and conditioning products used affects the hair structure
2.10	Describe the possible consequences of using incorrect shampooing and conditioning products
2.11	Describe the effects of massage techniques when shampooing and conditioning different lengths and densities of hair
2.12	Describe how shampoo and water act together to cleanse the hair
2.13	Describe how water temperature affects the hair structure
2.14	Explain the importance of thoroughly rinsing hair to remove shampoos and conditioning products
2.15	Explain the direction in which the hair cuticle lies and its importance when disentangling wet hair
2.16	Outline safe and hygienic working practices
2.17	Describe the aftercare advice that should be provided
2.18	State how to communicate and behave within a salon environment