

Access to Higher Education Unit

This unit forms part of an Access to HE Diploma. If delivering the graded version of this unit, please refer to the Provider Handbook for details on grading descriptors and the application of these across units within your programme.

Unit Title: The Management Cycle

Graded Unit Reference Number: GA33MAN08

Ungraded Unit Reference Number: UA33MAN08

Module: Management

Level: Three (3)

Credit Value: Three (3)

Minimum Guided Learning Hours: 30

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand the importance of quality improvement systems for commercial organisations	1.1 Describe what the term 'quality' means in a commercial context
	1.2 Identify and describe measures of quality in a range of given organisations
	1.3 Compare and contrast the approaches to quality management of two recognised proponents
2. Understand the PDCA cycle and its place in a quality improvement process	2.1 Identify and describe the activities associated with each stage of the PDCA cycle
	2.2 Develop a PDCA cycle for a given situation and identify the data that could be used to test efficiency and improvement