

Access to H.E. National Programme Unit



Unit Title:	Industrial Relations		
Graded Unit Code:	GA33MAN13	Ungraded Unit Code:	UA33MAN13
Pathway(s):	Business and Management Construction and the Built Environment Hospitality, Leisure and Tourism Humanities and Social Sciences		
Module(s):	Management		
Level:	3	Credit Value:	3
Valid from:	1st August 2014	Valid to:	31 st July 2028

The following QAA grade descriptors must be applied if you are delivering the graded version of this unit:

1	Understanding of the subject
2	Application of knowledge
7	Quality

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Understanding of the importance of good industrial relations	1.1 Describe the meaning of industrial relations and identify the parties involved 1.2 Evaluate the contribution that good industrial relations make to the efficient operation of business organisations 1.3 Assess the contribution that various associations make in maintaining good industrial relations, e.g. employers groups and trades unions 1.4 Using case history, evaluate the role of ACAS in dispute resolution
2. Understand the importance of legislation in maintaining good industrial relations	In the context of current employment legislation: 2.1 describe the rights and responsibilities of employers in relation to their employees;

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LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
	2.2 analyse a contract of employment and identify the rights and responsibilities of employees in relation to their employers;
	2.3 describe the options available to employees when their employment rights are not upheld;
	2.4 describe the legal options available to employers in the context of industrial disputes
	2.5 Using case history, evaluate the response of government to industrial dispute