

Open Awards Qualification Unit



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1 Unit Details

Unit Title:	Communication in Teamwork
Unit Reference Number:	L/504/5168
Level:	Level 2
Credit Value:	1
Minimum GLH:	10

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand how communication can affect teams	1.1 Identify barriers to communication in teamwork
	1.2 Explain the importance of values in overcoming barriers to communication in teamwork
	1.3 Explain how diverse skills and experience can contribute to teamwork
2. Know about communication skills that promote positive teamwork	2.1 Identify techniques to overcome barriers to communication in teamwork
	2.2 Describe skills required to build positive team relationships
	2.3 Identify appropriate techniques for giving feedback
	2.4 Identify different types of communication needed to promote positive teamwork