

Open Awards Level 2

End-point Assessment for ST0299 Pharmacy Services Assistant

Route: Health and science



Changing lives through learning

Typical Duration

12 months

Maximum Funding

£5000

National Level

Level 2

Entry Requirements

There are no formal entry requirements

Mandatory Qualifications

The apprenticeship standard does not make achievement of any occupational qualification during the apprenticeship a mandatory requirement. However, training providers and employers may wish to refer to the General Pharmaceutical Council (GPhC) requirements for the education and training of pharmacy support staff.

English and mathematic requirements for apprentices are governed by the Department for Education policy and funding guidance requirements. Employers and training providers must follow the latest government guidance.

Role Profile

The Pharmacy Services Assistant works under the supervision of a Pharmacist, Pharmacy Technician, or other accountable healthcare professional to provide a variety of pharmacy and medicines services to patients, the public and other healthcare teams. They support the delivery of pharmacy services through, supporting the supply, preparation and assembly of medicines and products; issuing them to patients and other healthcare professionals; assisting in providing advice to patients to help them to make effective use of their medicines; ordering and receiving medicines, as well as their storage, disposal and return; and understand healthy lifestyle choices and relevant screening services available to the public.

On-programme Stage

During this stage the apprentice is employed within a pharmacy environment and completes both on-the-job and off-the-job training and learning, which should enable them to develop the knowledge, skills and behaviours set out within the apprenticeship standard.

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Completion and Certification

Open Awards will issue a summary of results following successful completion of all Apprenticeship Assessment requirements. Open Awards will also request the apprenticeship completion certificate on behalf of an apprentice once they have completed their apprenticeship.

Why Choose Open Awards Qualified?

Open Awards have been in business for 40 years. During that time, we have helped thousands of learners get started on the education ladder, return to learning, achieve qualifications to help their careers and progress into further and higher education. Building on this expertise we have become an Apprenticeship Assessment Organisation for a growing number of apprenticeship standards in England.

EPAO number: EPA0565



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How will the Learner be Assessed?

This EPA has three different assessment methods which are individually graded:

- 1) Knowledge test – 90 minutes
- 2) Simulated observation with question and answer session – 60 minutes
- 3) Professional discussion – 30 minutes

Apprentices are required to pass the Knowledge test before attempting either the Simulated observation with question and answer session, or the Professional discussion. All three assessments must be passed within a period of three months from the gateway. The result from each assessment method is combined to decide the overall apprenticeship grade.

Progression

Apprentices who successfully achieve this apprenticeship could progress into employment within the health care sector as a Pharmacy Services Assistant. With experience, this could lead to a team leader or supervisor role, overseeing the work of other assistants. Successful apprentices could also consider progression onto a Level 3 (ST0300) Pharmacy Technician Integrated apprenticeship.

