

# **Other Fees and Charges**

- Administration
- Enquiries and Appeals
- Quality Assurance and Training
- Business and Product Development

### Administration

Our processes and policies have been designed to avoid unnecessary additional charges to providers. Please see our Provider Handbook for further information relating to Registrations, Awards, and Quality Assurance.

Late Registrations (Regulated Qualifications and Units Courses)	£20 per learner
Late Registration (Access to HE)	£55 per learner
Late Submissions of Results	£29 per learner
Administration Charge	£30
Certificate/ Transcript Reissue	£45 [plus overseas postage cost]
Letter of Confirmation of Achievement	£45 per course
Learner Achievement Report (electronic)	£28 per course
Archive Search Fee (non-refundable)	£100



## **Enquiries and Appeals**

This section relates to formal enquiries and appeals against results or Open Awards decisions. Please see our Enquiries and Appeals policy for more information.

Please note, fees are refundable if the enquiry or appeal is upheld.

Stage 1 - Enquiries		
Examination/ assessment results – review of marking (includes administration check)	£60 per learner	
Learner Assessment Feedback Report	£100	
Risk/ approval status	£325	
Moderation of internally marked assessments	£220 per course run	

Stage 2 - Appeal		
Appeal against a decision regarding an application for reasonable adjustment or special consideration	£30 per learner	
All other appeals	£118 per learner	

Stage 3 – Independent Appeals Board	
Appeal against a decision regarding an application for reasonable adjustment or special consideration	£60 per learner
All other appeals	£175 per learner



### **Quality Assurance and Training**

Our team is focused on the quality of your curriculum; it is vital that our robust quality assurance standards are upheld across all providers. The annual provider approval fee includes access to training and quality assurance activities in line with our Provider Handbook.

Additional Quality Assurance Support Activities	£200 (half day) £400 (full day)
	[Plus expenses if onsite visit.]
Bespoke Training Delivery	Price upon request
Online Courses	Please visit <u>Open</u> <u>Awards Learn</u> for course prices.

#### **Business and Product Development**

Working together supports high-quality delivery to all Open Awards learners and we value working closely with you to develop your curriculum to meet yours and your learners' needs.

Bespoke Curriculum Planning	£200 (half day) £400 (full day)
	Plus expenses if onsite visit.
Unit Development	£175 per unit
Unit Review (minimum every 5 years)	£175 per unit
Unit Amendment (within 5-years)	£40 per unit
Qualification Development	<b>From:</b> £1000 – Award £1500 – Certificate £2000 – Diploma