

Title: Open Awards Level 2 End-point assessment for ST0299 Pharmacy Services Assistant

Assistant

Industry: Health and science

Code: ST0299



Qualified

Typical Duration

12 months

Maximum Funding

£5000

National Level

Level 2

Entry Requirements

There are no set entry requirements to become a Pharmacy Services Assistant. Employers usually expect good literacy, numeracy and IT skills, along with good communication and customer service skills.

Any mandatory qualifications

The apprenticeship standard does not make achievement of any occupational qualification during the apprenticeship a mandatory requirement. However, training providers and employers may wish to refer to the General Pharmaceutical Council (GPhC) requirements for the education and training of pharmacy support staff.

English and maths gateway requirements are based on the qualifications an apprentice holds when they start their apprenticeship. Where the apprentice holds neither Level 1 nor Level 2 approved English or maths qualifications, they must achieve an approved Level 1 qualification in English or maths. Where the apprentice already holds Level 1 approved English or maths qualifications, they must still be assessed at Level 2 in English or maths (either Functional Skills Level 2 or GCSE). For English, where Functional Skills is the qualification option used, this must include evidence of attempting all three assessment components/ units.

For those with formally recognised special educational needs, learning difficulties or disabilities, who struggle to achieve the regular English and / or maths minimum requirement due to the nature of their difficulty or disability, the minimum English and / or maths requirement is Entry Level 3 (subject to conditions within the funding rules) and British Sign Language qualifications are an alternative to English qualifications for whom this is their primary language.

In addition, apprentices on this standard are required to develop a portfolio of evidence during the on-programme stage and submit this to Open Awards alongside the other gateway evidence.

Role Profile

The Pharmacy Services Assistant works under the supervision of a Pharmacist, Pharmacy Technician, or other accountable healthcare professional to provide a variety of pharmacy and medicines services to patients, the public and other healthcare teams. They support the delivery of pharmacy services through, supporting the supply, preparation and assembly of medicines and products; issuing them to patients and other healthcare professionals; assisting in providing advice to patients to help them to make effective use of their medicines; ordering and receiving medicines, as well as their storage, disposal and return; and understand healthy lifestyle choices and relevant screening services available to the public.

On-programme stage

During this stage the apprentice is employed within a pharmacy environment and completes both on-the-job and off-the-job training and learning, which should enable them to develop the knowledge, skills and behaviours set out within the apprenticeship standard.

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Completion and certification

Open Awards will issue a summary of results following successful completion of all End-point assessments (EPA). Open Awards will also request the apprenticeship completion certificate on behalf of an apprentice once they have completed their apprenticeship.

How will the learner be assessed

The EPA consists of three assessment methods which are individually graded:

- Knowledge test – 90 minutes
- Simulated observation with question and answer session – 60 minutes
- Professional discussion – 30 minutes

Apprentices are required to pass the Knowledge test before attempting either the Simulated observation with question and answer session, or the Professional discussion. All three assessments must be passed within a period of three months from the gateway.

Why choose Open Awards Qualified

Open Awards have been in business for 40 years. During that time, we have helped thousands of learners get started on the education ladder, return to learning, achieve qualifications to help their careers and progress into further and higher education.

Building on this expertise we have become an end-point assessment organisation (EPAO) for a growing number of apprenticeship standards in England approved by the Institute for Apprenticeships and Technical Education (IfATE). Our EPAO number is: EPAO565

More information www.openawards.org.uk

Progression opportunities

Apprentices who successfully achieve this apprenticeship could progress into employment within the health care sector as a Pharmacy Services Assistant. With experience, this could lead to a team leader or supervisor role, overseeing the work of other assistants. Successful apprentices could also consider progression onto a Level 3 (ST0300) Pharmacy Technician Integrated apprenticeship.

