

Below is an overview of the processes involved in registering courses and learners and issuing certificates.

Awarding Organisation	Centre (your organisation)
<p>As soon as your organisation has received Centre Recognition we will send you a confirmation letter and Centre Recognition Certificate.</p> <p>Upon receipt of New Course Request form (NCRF), courses will be available on the portal to register your learners within 5 working days of receipt.</p>	<p>Centre submits New Qualification Request form (NQRF) and New Course Request forms (NCRF) as required to notify us of provision.</p> <p>Centre checks course details are accurate for any 'New Course Requests' submitted, via the Open Awards Secure Web Portal – courses will be available for checking 5 working days after submission.</p> <p>Centre registers learners via the Secure Web Portal within agreed timescales.</p> <p>Short courses (15 weeks or less) within 25 working days of the start date. Full year long courses (over 15 weeks) within 60 working days of the start date (see charges document).</p>
<p>If learners cannot be auto-registered they will be processed by Open Awards within 3 working days of receipt of your registrations via the Secure Web Portal.</p>	<p>Centre checks course runs and registrations through the Secure Web Portal. Additional learners can be added to existing course runs through the Secure Web Portal.</p>
<p>We invoice the Centre for all learners registered approximately 4 weeks after learner registrations have been validated (see charges document).</p>	
	<p>Centre enters learners results through the Direct Entry of Results (DER) facility on the Open Awards Secure Web Portal. Results must be uploaded and verified within 3 months of course end date. Please note: missing data and/or incorrect data may delay the award of certificates.</p>
<p>Once results have been verified by the AIV/EV through the Secure Web Portal they will be processed and certificates sent to the Admin contact within 10 working days of receipt of verified results.</p>	<p>Admin contact checks certificates and confirms receipt/advises of any inaccuracies within 5 working days of receipt. Centre issues certificates to learners.</p>