

# Open Awards Qualification Unit



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## 1 Unit Details

Unit Title:	Supporting Young People to Access Information, Advice and Guidance
Unit Reference Number:	M/616/3756
Level:	Level 2
Credit Value:	2
Minimum GLH:	16

## 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand the role of youth workers in providing information and advice to young people	1.1 Describe the importance of providing accurate and up-to-date information and advice to young people
	1.2 Describe the role of youth workers in providing impartial information and advice to young people
	1.3 Outline the limitations of the role of the youth worker
	1.4 Describe the importance of effective signposting and partnership working in the youth worker role
2. Be able to support young people to access information and advice	2.1 Assist in clarifying information and advice needs of a young person
	2.2 Assist in selecting information from appropriate sources to best support the needs of a young person
	2.3 Describe ways of providing information which facilitates effective decision-making and action planning by a young person
	2.3 Assist in developing an action plan for a young person to access information and advice required