

Open Awards Qualification Unit



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1 Unit Details

Unit Title:	Creating a Supportive Environment in a Youth Work Setting
Unit Reference Number:	R/616/3751
Level:	Level 2
Credit Value:	3
Minimum GLH:	20

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know how to create a supportive environment in a youth work setting	1.1 Explain how an environment can impact on a young person in a youth work setting
	1.2 Describe a minimum of 5 ways to create a supportive environment when working in a young working setting
2. Know about different development topics which could contribute to creating a supportive environment in a young work setting	2.1 For each of the following, describe how addressing these topics could contribute to a supportive environment for a young person: a) Exploring values and beliefs b) Exploring own aspirations and goals c) Exploring approaches to challenges
	2.2 Identify an additional 2 topics which, if explored, could contribute to a supportive environment for a young person
3. Be able to communicate effectively and develop rapport with young people	3.1 Describe what is meant by a) Effective communication b) Rapport
	3.2 Describe a minimum of 2 different styles and forms of communication in relation to young people
	3.3 Explain the importance of the following when developing a relationship with a young person a) Building trust b) Establishing boundaries

3.4 Develop relationships with young people in own organisation