Open Awards Qualification Unit



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1 Unit Details

Unit Title:	Leadership and Teamwork	
Unit Reference Number:	R/615/9117	
Level:	Level 2	
Credit Value:	3	
Minimum GLH:	24	

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):		Assessment Criterion (The Learner can):	
1.	Understand the factors that contribute to effective team working	1.1	Explain the benefits of team working for a business
		1.2	Discuss ways in which conflict in a team can be managed
2. Be able to work in, and lead a team activity		2.1	Contribute to a team activity as a member assessing own performance and effectiveness of the team
		2.2	Lead a team activity assessing own performance and effectiveness of the team