

Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1 Unit Details

Unit Title:	Assertiveness and Decision Making Skills
Unit Reference Number:	J/615/6392
Level:	Entry 3
Credit Value:	3
Minimum GLH:	30

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to speak up in a structured situation	1.1 Contribute to group discussions and/or role-play in structured and supported situations
	1.2 State own decisions and/or choices through discussion or role-plays
2. Know about the rights and responsibilities of self and others in given situations	2.1 Identify own responsibilities and rights in a group situation
	2.2 Identify others' responsibilities/rights in a group situation
3. Know how to negotiate to achieve a desired outcome	3.1 State the outcome to be achieved
	3.2 Give an example of how to negotiate with others to achieve a desired outcome
4. Know about the implications and benefits of self-assertiveness and self-control	4.1 Give examples of situations where self-control is required
	4.2 Give an example of a situation in which assertiveness can be used to achieve a desired outcome