

# Open Awards Qualification Unit



## Form OAQU

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### 1 Unit Details

Unit Title:	Providing Information to Clients
QAC Code:	L/615/3798
Level:	3
Credit Value:	3
Minimum GLH:	21

### 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand the information need of clients	1.1 Explain ways in which a client would be enabled to identify and express own needs
	1.2 Explain different resources available for meeting clients' information needs
	1.3 Evaluate a range of alternative sources of information to meet client needs
2. Know the range and relevance of information available to clients	2.1 Evaluate a range of current information available for use within the context of own information, advice and guidance practice
	2.2 Explain the importance of providing current and accurate information for clients and how information systems are updated
	2.3 Identify a range of online packages which relate to information, advice and guidance within own context and explain how they are used