

# Open Awards Qualification Unit



## Form OAQU

This unit forms part of a regulated qualification. Click [here](#) to view qualifications.

### 1 Unit Details

Unit Title:	Developing Interview Skills for Advice Work – Refugees, Immigrants or Asylum Seekers
QAC Code:	H/615/3791
Level:	3
Credit Value:	1
Minimum GLH:	7

### 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Be able to interview clients and advise appropriately on refugee, immigrant or asylum seeker issues	1.1 Interview three different clients, exploring and summarising issues and giving options for resolution
	1.2 Explain the necessary actions and assess the level of intervention required on behalf of three different clients
	1.3 Conclude the interview for three different clients appropriately and undertake relevant recording procedures
2. Understand support available to the advisor	2.1 Explain situations when supervisor or colleague support may be required and the mechanisms available
	2.2 Describe areas for personal development and how to access training

#### Assessment Guidance

There is a requirement to observe and assess practice for LO 1 in this unit. Simulation is not permitted. To be eligible for the award of credit for this unit, learners must be able to provide evidence of a minimum of one assessed observation of practice that has met the required standard of practice.