Open Awards Qualification Unit



This unit forms part of a regulated qualification.

1	Un	it I	De	tai	ls

Unit Title:	Problem Solving When Delivering Independent Travel Training
Unit Reference Number:	M/508/4674
Level:	Level 2
Credit Value:	1
Minimum GLH:	7

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):		Assessment Criterion (The Learner can):		
1.	Be able to teach a trainee to solve problems when travelling independently	1.1	Identify a minimum of 4 'what if' scenarios that may occur during independent travel training	
		1.2	For each one, explain a) What you would teach the trainee to do b) How you would teach this	
2.	Be able to deal with problems that occur during travel training sessions		Describe a minimum of 4 problems you may encounter during travel training sessions. For each one describe	
			 a) What you would do to overcome the problem 	
			b) What the outcome would be	
			 c) Anything you could do differently next time 	
		2.2	State the processes and support in place to help you as a travel trainer deal with problems that may arise	
			Give an example of a problem you may encounter during a travel training session where you may have to seek support from someone else	