

# Open Awards Qualification Unit



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## 1 Unit Details

Unit Title:	Solve Business Problems
Unit Reference Number:	R/507/5272
Level:	Level 2
Credit Value:	3
Minimum GLH:	24

## 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know how to recognise business problems and their causes	1.1 Outline ways of recognising business problems
	1.2 Describe how to identify possible causes of business problems
2. Know techniques for solving business problems	2.1 Describe different ways of solving business problems.
	2.2 Give reasons for having support and feedback from others when solving business problems
	2.3 Outline the purpose of checking progress and adjusting approaches to solving a business problem
3. Be able to plan a solution to a business problem	3.1 Agree approaches to solving a specific business problem
	3.2 Develop a plan to solve a business problem, involving others as required
4. Be able to carry out a solution to a business problem	4.1 Implement an agreed solution to a specific business problem, involving others as required
	4.2 Check progress towards solving a business problem, adjusting plan if required
	4.3 Confirm that a business problem has been solved, with others as required

5. Be able to review a solution to a business problem	5.1	Review an approach to solving a business problem for its effectiveness
	5.2	Review the effectiveness of solution to a business problem
	5.3	Identify alternative approaches and solutions to a business problem