

Open Awards Qualification Unit



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1 Unit Details

Unit Title:	Developing Problem Solving Skills
Unique Reference Number:	D/506/7756
Level:	Level 3
Credit Value:	2
Minimum GLH:	12

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand and be able to analyse a range of problems they might encounter in the place of work eg people, task and/or resource related.	1.1 Analyse a range of problems they might encounter in the place of work eg people, task and/or resource related.
	1.2 Diagnose potential or current problems within own place of work or work based situation.
2. Understand and be able to demonstrate the use of appropriate tools or methods to develop solutions to complex problems.	2.1 Evaluate a range of tools and methods for developing solutions to complex problems.
	2.2 Justify the use of particular tools or methods for developing solutions for potential or current problems within own place of work or work related situation.
3. Be able to demonstrate the application of appropriate solutions for complex problems.	3.1 Apply an appropriate solution for a complex place of work problem.
	3.2 Evaluate the resulting outcomes.